

Forest Dental
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8th June 2020

Dear Patient

Reopening Forest Dental following COVID 19 - Cross infection Update

We hope that you and your family are in good health. We are happy to be able to now re-open for dental care. While many things have changed due to the COVID pandemic, one thing has remained the same: **Our commitment to your safety**

Infection control has always been a top priority for Forest Dental and we diligently follow protocols set out by NHS England, Public Health England, British Dental Association, Care Quality Commission and the General Dental Council.

Following the COVID pandemic we have further reinforced measures to ensure we minimise risk to both you and the dental team. To that end we have developed a new Standard Operating Procedure (“SOP”) which is available to view on our website and sets out new procedures. This SOP goes over and beyond the standard requirements to ensure your safety when you come for your appointment. As such you will notice some changes when you next attend for an appointment. These include the following:

- We will call you before your appointment to ask some COVID screening questions and you’ll be asked the same questions when you arrive at the surgery.
- To ensure social distancing only one patient will be allowed into the building at a time.
- There will be greater time between each appointment to allow for full cleaning and disinfection of the treatment room.
- We have installed HEPA air filtration which is used in many hospitals and recycle/kill virus in the air every 5 minutes.
- The waiting room is now a PPE donning area so will not be accessible by patients.
- The washroom will also be for staff use only, so we kindly ask you to use your toilet at home before appointment.
- We have hand sanitizer that we will ask you to use when you enter and leave the surgery.
- We will provide you with surgical mask and shoe covers to wear before entering the surgery.
- Please attend alone wherever possible and without any unnecessary personal items.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you and every patient safe in our practice. To make an appointment, please call our usual number (0208 502 2625) or email us on reception@forestdental.co.uk.

Your sincerely

Dr S K RANA

